Military, Veteran, and Eligible Family Member Resources

Veterans may have difficulty asking for assistance — help them get to the right person the first time.

Military and Veteran Resources Center
The MVRC provides:

- A convenient point of contact.
- An evolving network of university-wide partnerships working to continuously improve programs and services.
- A conduit to local, state, federal, and university programs and services.
- A connection to other student veterans.
- A place to relax or work on your course work on campus

Military and Veteran Resources Advisor
Willie Elfering
137 Snell Hall
541-737-7662
william.elfering@oregonstate.edu

Veteran Certifying Officials
Veteran Certifying Officials can assist with:

- Getting started with your VA Educational Benefits
- Facilitation of VA Certification Paperwork
- Financial questions associated with your VA benefits

Cathy Walker
541-737-2007

Gail Johnson
541-737-1496

102 Kerr Administration
veterans@oregonstate.edu

Resources

Start Here
The first stop for information should always be the Veterans Homepage on the OSU website. In addition to being a great site for veterans, it is also your best resource for information and we encourage you to take time to explore this site.

http://studentlife.oregonstate.edu/veterans

VA Appointments
Veterans may have to miss class for an appointment at a Veterans Affairs (VA) clinic or hospital, which if missed can take months to reschedule or result in claims being denied.

Accommodations
Formal accommodations should be requested through the Disability Access Services Office.

Disability Access Services
A200 Kerr Administration
(541)737-4098

Some student veterans are uncomfortable in crowds or sitting with strangers behind them. Allowing veterans to sit in the back of the class or with the wall behind them may assist with the veterans focus on the class material. The student veteran should contact their faculty during office hours or by email to communicate their seating preferences.

It is important to note that not all veterans wish to be identified.

Talk with students to determine if they would prefer not to self-identify, especially if you are acting as a reference.

Information for OSU advisors working with military and veteran students and their families

OSU strives to be a Veteran Friendly campus and has identified services and opportunities available to service members, veterans, and their families.

This guide is to assist you in connecting veterans with the right people on campus to meet their needs.

This brochure may be made available in alternative format upon request to veteranresources@oregonstate.edu

Updated 08/2017
Student Veteran 101

Student veterans are:

- One of the nation’s greatest untapped resources. Providing them with respect, understanding, and support honors their service and helps them to succeed in college, enabling them to contribute to their communities in new and meaningful ways.
- Not your tradition students. 80% are age 25 or older, 46% have children, and less than 1/3 are single and never married.
- A diverse group with respect to their personal backgrounds and capabilities.
- Significant numbers are first generation college students.
- A tremendous value added to the classroom with their global experience, leadership skills, discipline, focus, and ability to work under pressure.
- Serious about college. Thus, they may become irritated with fellow students who demonstrate lack of respect for their teachers and/or lack of commitment to class assignments.

Things to remember:

- Don’t assume that all veterans in your class are male. Women served in Iraq and Afghanistan in record numbers, with the majority providing combat support and experiencing hostile action.
- Since military service has taken veterans away from school, some may need learning assistance or tutoring with subjects such as math and English. Others may need accommodations for physical injuries or cognitive difficulties from brain injuries.

Enrollment at Multiple Institutions

Students using VA educational benefits can utilize their benefits at up to two institutions at once.

They must fill out a Parent School Letter prior to the start of every term that they wish to do so.

The form can be found at: http://oregonstate.edu/registrar/sites/default/files/forms/parent-school-letter-request-form.pdf

Credit for Military Experience

Students are recommended to seek advice from their Academic Advisor prior to transferring in their Military Credits. Oregon State University grants up to 45 credits for military education as recommended by the American Council on Education’s (ACE) Guide to the Evaluation of Educational Experiences in the Armed Services

OSU Military Duty Refund Policy and Procedures

The OSU Veteran Certifying Officials, in conjunction with academic advisors, will work with students on a case-by-case basis, looking at each request in an independent manner. In general, students called to active military duty have the following options:

- **Full withdrawal from all courses** at any point during the term without academic or financial penalty. Tuition would be refunded in full.
- **Partial withdrawal from some (but not all) courses** at any point during the term without academic or financial penalty. Students who have completed a significant portion of their course work may be eligible to
  - receive the grades earned in courses up to that point in time and/or
  - request incomplete grades according to existing guidelines
  (Tuition would be refunded for withdrawn courses.)
- **No withdrawal from any courses.** Students who have completed a significant portion of their course work may be eligible to a) receive the grade earned in courses up to that point in time and/or b) request incomplete grades according to existing guidelines. No tuition would be refunded.

Decisions as to which option is best for the student will depend on the student's personal details, the time remaining in the term, the portion of coursework completed at the time of military activation, and understandings which can be reached with instructors.