

# Resources for Consultation and Referral

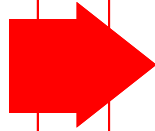
For use with students of concern

## Emergency Response/Immediate Threat

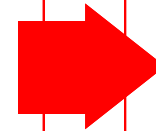
### Emergency/Crisis

When a student:

- Is a victim of an attack
- Appears to pose imminent danger to the safety of him/herself or others
- Exhibits behavior that makes you feel unsafe



**Department of Public Safety/  
Oregon State Police**  
**541-737-7000 or 911**  
Open 24 hours / 7 days per week



### Intervention

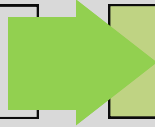
If needed, an officer will be dispatched to the scene and a threat assessment made. Additional responses will be based on the situation and may include a referral for medical and/or mental health assistance.

## For Non-Emergency Concerns & Consultation

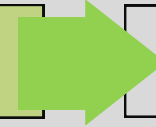
### Care Network

#### Student policies, questions

- Clarification about and links to student life policies
- Questions about available student support services
- On campus resource referral



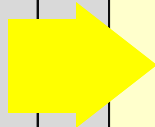
**Student Assistance Team**  
**541-737-8748**  
Mon - Fri calls are returned within 24 hours



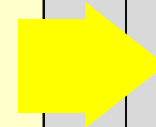
SAT is available to provide general assistance with process navigation, clarification, and referrals to campus or community resources.

#### Personal Crisis/Community Distress

- Personal tragedy or significant event that may impact a student's ability to stay in school
- When multiple issues impede student success
- Concern about event that has negatively impacted community



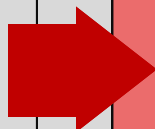
**Student Care Team**  
**541-737-8748**  
Open Mon - Fri 8 - 5



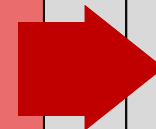
SCT will consult with faculty/staff on how to manage the situation. If warranted, SCT will review the situation to ensure follow-up.

#### Safety of the OSU Community

- Questions about issues related to workplace/academic safety and incident response
- Concerns about potential threats posed by students, faculty, staff, or campus visitors



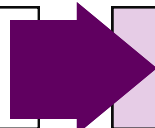
**Threat Assessment Team**  
**541-737-8748**  
Open Mon - Fri 8 - 5



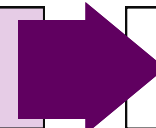
TAT will consult with faculty/staff on how to manage the situation. If warranted, TAT will review the situation to ensure follow-up.

#### Mental Health

- Severe anxiety
- Depression
- Suicidal thoughts or emotional disturbances



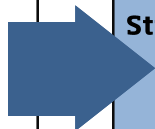
**Counseling & Psychological Services**  
**541-737-2131**  
Open Mon - Fri 8 - 5



CAPS will consult with faculty/staff on how to manage the situation. Urgent cases will be assisted immediately.

#### Conduct/Disruptive Behavior

- Exhibiting behavior that violates student code of conduct.
- Disruptive in class, a residence hall, or any other campus location



**Student Conduct & Community Standards**  
**541-737-3656**  
Open Mon - Fri 8 - 5



SCCS will consult with faculty/staff on how to manage the situation. If warranted, an incident report will be requested.

#### Other/Not sure



**Consult** with department, school, college



**Assistance** with exploring options or resources

# Guide to Working with Students in Distress

As faculty/staff you may come into contact with students who need your assistance. Being aware of signals of distress and sources of help can aid in handling these situations. You play an important role at Oregon State University in providing resources to support student success.

## Resource offices and phone numbers

<b>Academic Success Center - ASC</b> Academic Coaching, Supplemental Instruction, Writing Center, University Exploratory Studies Program.	<b>541-737-2272</b>
<b>Business Affairs</b> Assistance in managing tuition balances and personal finances, release forms for parents and online tutorials for the MyBill system.	<b>541-737-3031</b>
<b>Childcare &amp; Family Resources - CFR</b> Helps students identify childcare solutions. Provides resource referral for family related needs.	<b>541-737-4906</b>
<b>Counseling &amp; Psychological Services - CAPS</b> Individual, couple, and group counseling for students. Consultation for OSU employees to support students with mental health concerns.	<b>541-737-2131</b>
<b>Department of Public Safety - DPS</b> Non emergency number for consultation and recommendations for safety plan.	<b>541-737-3010</b>
<b>Disability Access Services - DAS</b> Determines accommodations based on documentation of a disability. Collaborates with faculty to provide reasonable accommodations.	<b>541-737-4098</b>
<b>Financial Aid</b> Status of financial aid and credits to student accounts. Assists students in search for financial aid and scholarships.	<b>541-737-2241</b>
<b>Human Services Resource Center - HSRC</b> Emergency housing/community referrals. Mealbux and food pantry.	<b>541-737-3747</b>
<b>Diversity &amp; Cultural Engagement</b> Community specific consultation and support for underrepresented students.	<b>541-737-9034</b>
<b>International Student Advising and Services - ISAS</b> Immigration/visa issues, travel, employment/internships, leave of absence, dependents. Expertise in cross-cultural communication.	<b>541-737-3006</b>
<b>INTO OSU Center</b> Academic and personal support services for INTO OSU students. Assistance for students with limited English language skills.	<b>541-737-2464</b>
<b>Military and Veteran Resources</b> Assistance in making the transition from military life to OSU. Help with questions about VA Education Benefits and Military Tuition Assistance.	<b>541-737-7662</b>
<b>Office of Equity &amp; Inclusion - OEI</b> Receives reports of Bias incidents on campus. Responds to complaints of discrimination. Consults with OSU Employees who receive disclosure of sexual harassment, including dating/domestic violence and stalking.	<b>541-737-3556</b>

## OSU Emergency Preparedness

<http://emergency.oregonstate.edu>

### What Is an Emergency?

An emergency is any unplanned event that can cause deaths or significant injuries to students, employees, customers or the public; or that can disrupt operations, cause physical or environmental damage, or threaten the facility's financial standing or public image. Obviously, numerous events can be "emergencies," including:

- Fire
- Hazardous materials incident
- Flood or flash flood
- Hurricane
- Tornado
- Winter storm
- Earthquake
- Communications failure
- Radiological accident
- Civil disturbance

### In preparation:

- ▶ Visit the Office of Emergency Management website at [emergency.oregonstate.edu](http://emergency.oregonstate.edu)
  - Download OSU Emergency Plan App
  - Sign up to receive OSU Alerts
  - Download and post Emergency Poster
  - View available events and training
- ▶ Ask your department to review any Emergency Plans
- ▶ Contact Department of Public Safety at [public.safety@oregonstate.edu](mailto:public.safety@oregonstate.edu) to consult on customized safety plan

<b>Office of the Registrar</b> Current or past term registration options. Consultation for academic standing issues. Information regarding class drop/withdrawal.	<b>541-737-4331</b>
<b>Office of Student Life</b> Assists with resource referral and navigation of university processes and policies. Contact point for working with students of concern and students in crisis.	<b>541-737-8748</b>
<b>Student Health Services - SHS</b> Free consultation for primary care, psychiatry, and nutrition for fee-paying students.	<b>541-737-9355</b>
<b>University Housing &amp; Dining Services - UHDS</b> Housing assignments and other residential life and dining information and assistance.	<b>541-737-4771</b>
<b>University Ombuds Office</b> Designated neutral/impartial practitioners provide confidential and informal assistance on a variety of issues and concerns.	<b>541-737-7028</b>

### Employee Assistance Program

For faculty and staff 1-800-433-2320

