When a student:
- Is a victim of an attack
- Appears to pose imminent danger to the safety of him/herself or others
- Exhibits behavior that makes you feel unsafe

Department of Public Safety/
Oregon State Police
541-737-7000 or 911
Open 24 hours / 7 days per week

If needed, an officer will be dispatched to the scene and a threat assessment made. Additional responses will be based on the situation and may include a referral for medical and/or mental health assistance.

For Non-Emergency Concerns & Consultation

**Care Network**

**Student policies, questions**
- Clarification about and links to student life policies
- Questions about available student support services
- On campus resource referral

**Student Assistance Team**
541-737-8748
Mon - Fri calls are returned within 24 hours

**SAT** is available to provide general assistance with process navigation, clarification, and referrals to campus or community resources.

**Personal Crisis/Community Distress**
- Personal tragedy or significant event that may impact a student’s ability to stay in school
- When multiple issues impede student success
- Concern about event that has negatively impacted community

**Student Care Team**
541-737-8748
Open Mon - Fri 8 - 5

**SCT** will consult with faculty/staff on how to manage the situation. If warranted, SCT will review the situation to ensure follow-up.

**Safety of the OSU Community**
- Questions about issues related to workplace/academic safety and incident response
- Concerns about potential threats posed by students, faculty, staff, or campus visitors

**Threat Assessment Team**
541-737-8748
Open Mon - Fri 8 - 5

**TAT** will consult with faculty/staff on how to manage the situation. If warranted, TAT will review the situation to ensure follow-up.

**Mental Health**
- Severe anxiety
- Depression
- Suicidal thoughts or emotional disturbances

**Counseling & Psychological Services**
541-737-2131
Open Mon - Fri 8 - 5

**CAPS** will consult with faculty/staff on how to manage the situation. Urgent cases will be assisted immediately.

**Conduct/Disruptive Behavior**
- Exhibiting behavior that violates student code of conduct.
- Disruptive in class, a residence hall, or any other campus location

**Student Conduct & Community Standards**
541-737-3656
Open Mon - Fri 8 - 5

**SCCS** will consult with faculty/staff on how to manage the situation. If warranted, an incident report will be requested.

**Other/Not sure**

**Consult** with department, school, college

**Assistance** with exploring options or resources
Guide to Working with Students in Distress
As faculty/staff you may come into contact with students who need your assistance. Being aware of signals of distress and sources of help can aid in handling these situations. You play an important role at Oregon State University in providing resources to support student success.

Resource offices and phone numbers

<table>
<thead>
<tr>
<th>Office</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Success Center - ASC</td>
<td>541-737-2272</td>
</tr>
<tr>
<td>Business Affairs</td>
<td>541-737-3031</td>
</tr>
<tr>
<td>Childcare &amp; Family Resources - CFR</td>
<td>541-737-4906</td>
</tr>
<tr>
<td>Counseling &amp; Psychological Services - CAPS</td>
<td>541-737-2131</td>
</tr>
<tr>
<td>Department of Public Safety - DPS</td>
<td>541-737-3010</td>
</tr>
<tr>
<td>Disability Access Services - DAS</td>
<td>541-737-4098</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>541-737-2241</td>
</tr>
<tr>
<td>Human Services Resource Center - HSRC</td>
<td>541-737-3747</td>
</tr>
<tr>
<td>Diversity &amp; Cultural Engagement</td>
<td>541-737-9034</td>
</tr>
<tr>
<td>International Student Advising and Services - ISAS</td>
<td>541-737-3006</td>
</tr>
<tr>
<td>INTO OSU Center</td>
<td>541-737-2464</td>
</tr>
<tr>
<td>Military and Veteran Resources</td>
<td>541-737-7662</td>
</tr>
<tr>
<td>Office of Equity &amp; Inclusion - OEI</td>
<td>541-737-3556</td>
</tr>
</tbody>
</table>

OSU Emergency Preparedness

http://emergency.oregonstate.edu

What Is an Emergency?
An emergency is any unplanned event that can cause deaths or significant injuries to students, employees, customers or the public; or that can disrupt operations, cause physical or environmental damage, or threaten the facility’s financial standing or public image. Obviously, numerous events can be “emergencies,” including:

- Fire
- Hazardous materials incident
- Flood or flash flood
- Hurricane
- Tornado
- Winter storm
- Earthquake
- Communications failure
- Radiological accident
- Civil disturbance

In preparation:

- Visit the Office of Emergency Management website at emergency.oregonstate.edu
- Download OSU Emergency Plan App
- Sign up to receive OSU Alerts
- Download and post Emergency Poster
- View available events and training
- Ask your department to review any Emergency Plans
- Contact Department of Public Safety at public.safety@oregonstate.edu to consult on customized safety plan

Office of the Registrar
Current or past term registration options. Consultation for academic standing issues. Information regarding class drop/withdrawal.

Office of Student Life
Assists with resource referral and navigation of university processes and policies. Contact point for working with students of concern and students in crisis.

Student Health Services - SHS
Free consultation for primary care, psychiatry, and nutrition for fee-paying students.

University Housing & Dining Services - UHDS
Housing assignments and other residential life and dining information and assistance.

University Ombuds Office
Designated neutral/impartial practitioners provide confidential and informal assistance on a variety of issues and concerns.

Employee Assistance Program
For faculty and staff 1-800-433-2320

This publication will be made in accessible format upon request to the Office of Student Life at 541-737-8748 or email at deanofstudents@oregonstate.edu

OSL 09.2015